

MASTER EXECUTIVE SUMMARY & FAULT AUDIT: ORDER #PE270138

Comprehensive Merchant Fulfillment, Carrier Logistics & Delivery Photo Audit

1. Order Origination & Geographic Anomaly: Order PE270138 (104.63 USD Total: 95.55 merchandise + 9.08 tax) was initiated July 7 at 11:53 AM CDT via Affirm without my knowledge or authorization. My billing profile is anchored exclusively to Monroe, LA 71201. The fraudulent shipment was routed to 81 Keever Ct, San Jose, CA 95127 (1,800 miles away).

2. Immediate Emergency Call & Fulfillment Origin (Farmers Branch DC 75234): I alerted Affirm Customer Support via phone at 12:55 PM CDT (within 62 minutes of the fraud order). Perfume Empire printed a digital shipping label (EDI data) from 3402 Garden Brook Dr, Farmers Branch, TX 75234 at 1:27 PM CDT—32 minutes after my emergency call.

3. The 36.5-Mile Staging Window & Carrier Scan (DeSoto Hub 75115): OnTrac registered its first physical laser scan at 4:12 PM CDT at its regional hub (802 E Centre Park Blvd, DeSoto, TX 75115)—36.5 miles down I-35E South from Farmers Branch. When I notified Affirm at 12:55 PM CDT, the physical box was static on Perfume Empire's loading dock in Farmers Branch, nearly 3 hours before reaching DeSoto.

4. Immediate Fraud Notice & Merchant Refusal: I dispatched an urgent cancellation email to sales@perfume-empire.com at 4:36 PM CDT on July 7 (3 days before delivery). Perfume Empire issued an automated refusal at 4:23 AM on July 8 claiming processing.

5. Physical Delivery Photo Audit (Overhead Camera, Security Bars & Abandoned Boxes): The OnTrac delivery photo reveals key physical features: (a) A prominent overhead surveillance camera mounted above the door; (b) Heavy security bars/reinforced gate covering the entrance door; (c) Multiple uncollected boxes thrown about the doorstep as if nobody resides there / abandoned porch drop; and (d) A stark physical contrast to the neighboring door which has zero security bars or cameras.

SECTION 1: ORDER ORIGATION & GEOGRAPHIC DISCREPANCY

Order #PE270138 | July 7, 2026 at 11:53 AM CDT

Geographic Anomaly: My billing profile is anchored to Monroe, LA 71201. The fraudulent order was routed to 81 Keever Ct, San Jose, CA 95127.

Financial Facility: Initiated via Affirm Pay-in-4 facility for 104.63 USD Total (95.55 merchandise + 9.08 tax).

Underlying order confirmation document displayed below:

Order PE270138 confirmed

Perfume Empire <store+11803624@t.shopifyemail.com>
Reply-To: Perfume Empire <sales@perfume-empire.com>
To: chase.kinslow@gmail.com

Tue, Jul 7, 2026 at 12:53 PM



ORDER PE270138

Thank you for your order!

We're getting your order ready to be shipped. We will notify you when it has been sent.

Estimated delivery **Saturday, Jul 11**

[View your order](#)[Track order with shop](#)

or [Visit our store](#)

Order summary



La Vie Est Belle by Lancome L'EAU for women 3.3 / 3.4
oz New in Box × 1

\$95.55

Subtotal	\$95.55
Shipping	\$0.00
Taxes	\$9.08

Total	\$104.63 USD
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SECTION 2: FARMERS BRANCH DC vs. PHYSICAL TENDER AUDIT

Label Generated: July 7 at 1:27 PM CDT | Farmers Branch, TX 75234

Emergency Call: I alerted Affirm Customer Support via phone at 12:55 PM CDT (within 62 minutes of the fraud order).

Fulfillment Origin: Perfume Empire central warehouse at 3402 Garden Brook Dr, Farmers Branch, TX 75234.

Digital Manifest vs. Physical Tender: Label generated at 1:27 PM was digital EDI data only. When I reported fraud to Affirm at 12:55 PM, the box was sitting static on the loading dock in Farmers Branch.

Underlying shipping label confirmation document displayed below:

A shipment from order PE270138 is on the way

Perfume Empire <store+11803624@t.shopifyemail.com>
Reply-To: Perfume Empire <sales@perfume-empire.com>
To: chase.kinslow@gmail.com

Tue, Jul 7, 2026 at 1:27 PM



ORDER PE270138

Your order is on the way

Your order is on the way. Track your shipment to see the delivery status.

[View your order](#)[Track order with !\[\]\(6bb0e4f14c4133b37d2887cb37e67ddd_img.jpg\)](#)

or [Visit our store](#)

OnTrac v3 tracking number: **1LSDCR10011QF38**

Items in this shipment



La Vie Est Belle by Lancôme L'EAU for women 3.3 / 3.4 oz New in
Box × 1

If you have any questions, reply to this email or contact us at sales@perfume-empire.com

SECTION 3: DESOTO ONTRAC HUB SCAN & 36.5-MILE TRANSIT DISTANCE AUDIT

OnTrac Origin Scan: July 7 at 4:12 PM CDT | DeSoto, TX 75115

Carrier Hub Location: OnTrac regional hub at 802 E Centre Park Blvd, DeSoto, TX 75115.

36.5-Mile Highway Distance: 36.5 miles via I-35E South between Farmers Branch DC (75234) and DeSoto Hub (75115).

Staging Window: I notified Affirm at 12:55 PM CDT—nearly 3 hours before the box was driven 36.5 miles to DeSoto.

Underlying OnTrac tracking logs displayed below:

TRACK YOUR PACKAGE	EVENT	CITY
07/10/26 12:22 PM	Package Delivered	SAN JOSE, CA
07/10/26 11:35 AM	Out for Delivery	MILPITAS, CA
07/10/26 10:27 AM	Loaded onto vehicle	MILPITAS, CA
07/10/26 7:19 AM	Arrived at Final Servicing Facility	MILPITAS, CA
07/09/26 2:34 PM	Arrived at Facility	FONTANA, CA
07/07/26 4:12 PM	Origin Scan	DESOTO, TX
07/07/26 2:27 PM	On its way to OnTrac	

TRACK YOUR PACKAGE



1LSDCR10011QF38

Delivered

GOING TO

SAN JOSE, CA

EXPECTED

07/10/26



Please rate your delivery experience: ☆ ☆ ☆ ☆ ☆

Most Recent Tracking Event

EVENT

Package Delivered



SECTION 4: PHYSICAL DELIVERY PHOTO AUDIT & MERCHANT REFUSAL

Delivery: July 10 at 12:22 PM | San Jose, CA 95127

Overhead Security Camera: Prominent surveillance camera mounted directly above the doorway.

Security Bars on Door: Heavy security bars/reinforced gate covering door, sharply contrasting with neighbor's unprotected door.

Multiple Abandoned Boxes: Multiple boxes thrown about doorstep as if nobody resides there.

Merchant Non-Action: I sent an urgent cancellation email July 7 at 4:36 PM; merchant issued an automated refusal July 8.

Underlying OnTrac delivery photo and email thread displayed below:

[TRACK YOUR PACKAGE](#)

ABOUT THIS TRACKING EVENT

Your package has been delivered

[SEE PHOTO OF DELIVERY](#)[Chat now](#)

Re: Order PE270138 - FRAUDULENT- PLEASE CANCEL IMMEDIATELY.

Chase Kinslow <chase.kinslow@gmail.com>
To: sales@perfume-empire.com

Tue, Jul 7, 2026 at 4:36 PM

Please cancel this order immediately. Someone has hacked my account and used my affirm card in making this purchase. I do not live in California and this is the first time I've ever heard about your website. I have already spoken with Affirm but would appreciate fast action on your part if possible. Please contact me at (501) 707-7779 at your earliest convenience.

Thanks,

Charles W. Kinslow IV, J.D., C.P.A. <https://www.linkedin.com/in/experiencedaccountantlawyer>

TRACK YOUR PACKAGE

Shipment Details ^

SERVICE	EXPECTED DELIVERY DATE	ORIGIN ZIP	DESTINATION ZIP
	2026-07-10	75234	95127
REFERENCE 1	REFERENCE 2	DIMENSIONS	WEIGHT
PE270138		8" x 5" x 5"	2 lbs

Re: New customer message on July 7, 2026 at 4:38 pm

Perfume Empire <sales@perfume-empire.com>
To: chase.kinslow@gmail.com

Wed, Jul 8, 2026 at 4:23 AM

Thank you for contacting us. We are sorry that your order is already shipped.

We received your email after we processed and shipped the order. We are sorry that we are unable to make any changes to the order at this time.

Please let us know if you need further assistance.
Thank You.

On Tue, Jul 7, 2026 at 4:38 PM Perfume Empire (Shopify) <mailer@shopify.com> wrote:

You received a new message from your online store's contact form.

Country Code:

US

Name:

Charles William Kinslow IV

Email:

chase.kinslow@gmail.com

Body:

Please cancel this order immediately. Someone has hacked my account and used my affirm card in making this purchase. I do not live in California and this is the first time I've ever heard about your website. I have already spoken with Affirm but would appreciate fast action on your part if possible. Please contact me at (501) 707-7779 at your earliest convenience.

Thanks,

Charles W. Kinslow IV, J.D., C.P.A. <https://www.linkedin.com/in/experiencedaccountantlawyer>

Customer information

Shipping address

Charles W Kinslow IV
81 Keever Ct
San Jose CA 95127
United States

Billing address

Charles W Kinslow IV
1002 Park Ave Unit 4B
Monroe LA 71201
United States

Shipping method

Delivery Sat, Jul 11

If you have any questions, reply to this email or contact us at sales@perfume-empire.com